








Get Help

- ▶ Online - See [Sprint Support](#), [Palm Support](#), [Pre Getting Started](#), and the 344-page [Pre User Guide](#).
- ▶ From the Pre - Tap the  Launcher key in the bottom right corner of the screen then click  Help. (p. 11)
- ▶ Customer Service - Dial *2 from the Pre or 888-211-4727, Business: 1-800-927-2199. (p. 12)
- ▶ Unofficial - These are unofficial Palm Pre tips and tricks are compiled from the [PreCentral.net Forums](#).

Turn the Palm Pre On/Off

- ▶ On/Off - Press  Power button **A** on the top of the phone. (p. 24)
- ▶ Quick On - To skip the  Unlock step, just open the keyboard **7**.
- ▶ Keyboard - If the keyboard is open, press any key to turn on. (p. 21)
- ▶ Display Off - Press  Power on the top of the phone.
- ▶ All Off - Press and hold  Power.
- ▶ Sound Off - Slide the Ringer Switch **B** on top of the phone right. A red bar will now be visible. Music is still heard.
- ▶ Headset - Insert the headset plug into the Headset Jack **C** and the Pre switches  Headset On for you.



Zoom In or Out













In Email, Websites, Photos, Doc View, PDF View, Google Maps, etc... (p. 48)

- ▶ Zoom In - Pinch out: Place two fingers on the screen **2**, slide them apart.
- ▶ Zoom Out - Pinch in: Place two fingers on the screen & slide them together.

Gestures

- ▶ Swipe left or right in the Gesture Area **4** to move back or forward. (p. 42)
- ▶ See [Pre Gestures Help](#) for instructions.

Phone

- ▶ Make a Call - Tap  Phone from the Quick Launch bar. (p. 24)
- ▶ Call a Number - Type a number & tap  Call. Tap  End when done.
- ▶ Delete Digit - To delete the last digit press  backspace
- ▶ Delete Number - To delete the whole number press & hold  backspace.
- ▶ Call a Contact - Type a name or tap  Contacts to choose a contact.
- ▶ Can't hear me - Make sure the microphone **5** is not covered.
- ▶ Can't hear them - Make sure the Earpiece **1** is not covered.
- ▶ Silence a Call - Press  Power or Volume Down **3**.
- ▶ Ignore a Call - Press  Power twice to ignore a call.
- ▶ Answer a Call - Skip the  Unlock step - open the keyboard & press .
 - ▶ Music playback pauses until you hang up.
- ▶ Answer Options - When your Pre rings, these options appear:
 -  - Answer the phone.
 - Contact Info - lets you add the number to Contacts or send a text (SMS) back to "Ignore With Text"
 -  - Hang-up ignores the call sending it straight to voicemail.




Headset

- ▶ To answer a call when using a headset, just tap the headset button.
- ▶ Insert a Pause - Enter "p" for a pause in a dial string.
- ▶ Timed Pause - Enter "t" to insert a Timed Pause in a dial string.

Charger/USB

- ▶ Charger/USB cover too tight and in the way? The cover pulls out on a tether if you pull gently!
- ▶ Plug your USB cable into the Charger/USB connector **8** and choose Media Sync, USB Drive or Just Charge.
- ▶ You can change the USB mode (sync, drive, charge) without having to unplug. Tap the USB icon at the bottom right.

Calendar

- ▶ New Entry - To start a new entry, press the new entry button 
- ▶ In Calendar, Single Day view, you can go ahead or back a day by swiping your finger right or left.

Headset



- ▶ To answer a call when using the headset, just tap the Headset button.
- ▶ When listening to music, press the headset button to pause the music,
- ▶ When listening to music, press the headset button three times to skip to the next song.

Universal Search



To find anything in contacts, email, calendar, Internet, etc...

- ▶ Contacts - While on the main screen type a name like "Mike"
- ▶ Websites - Type a website name such as "precentral.net"
- ▶ Google/Wikipedia - Type a topic like "Hydrogen"




















Contacts

- ▶ Open Contacts - Tap  Contacts from the Quick Launcher bar at the bottom of the screen. (p. 132)
- ▶ New Entry - To start a new entry, press the new entry button 




Email







- ▶ To open Email, click  Email from the Quick Launcher bar at the bottom of the screen. (p. 200)
- ▶ New Entry - To start a new entry, press the new entry button 
- ▶ Delete an email - Touch the email in the inbox or other folder and flick the email to the right or left. (p. 46)
- ▶ Undelete an email - Go to the Trash folder, tap the email, tap the Email menu at the top left, Move to folder → Inbox.
- ▶ Add a signature - In Email, tap the Email menu, Preferences & Accounts, choose your account, tap Signature.

Typing Tricks








- ▶ Shift (Caps) - Press  Shift to capitalize the next letter you type
- ▶ Caps Lock - Press  Shift twice for Caps Lock to capitalize all. Press  Shift again to turn Caps off.
- ▶ Symbols - Press  Orange and then the key to type it's symbol.
- ▶ Symbols Lock - Press  Orange twice for only symbols. Press  Orange again to turn symbols off.
- ▶ Move Cursor - To move the cursor, hold down the  Orange Key to can drag the text anywhere on screen.
- ▶ Select text - Press and hold  Shift and slide you finger in any direction to highlight text.
- ▶ Copy text - Press the Gesture Area  and  at the same time to copy the highlighted text.
- ▶ Cut text - Press the Gesture Area  and  at the same time to cut the highlighted text.
- ▶ Paste text - Press the Gesture Area  and  at the same time to paste the text.
- ▶ Delete Character - Press  Delete (or Backspace)
- ▶ Delete a word - Press  Shift Backspace.
- ▶ Delete Word - Press and hold  Shift and then  Delete
- ▶ Auto Caps - First letter after a period is capitalized
- If the Pre Auto Caps in error, press  Delete twice to go back to lower case
- ▶ "thru" <space> - Autocorrects to "through"
- ▶ "u" <space> - Autocorrects to "you"

Launcher

- ▶ Launcher is how you start programs called a "Card" on the Pre. You can have multiple programs running at once. For instance while you listen to music, you can look at email or photos.
- ▶ Quick Launch - Tap the Phone, Contacts, Email, Calendar, in the Quick Launch area at the bottom of the screen.
- ▶ Other Programs - Press the  Launcher key in the bottom right corner of the screen or the  Center Button .










- ▶ Multiple cards - You can also swipe up from the gesture area onto the screen when cards are minimized.
- ▶ Exit an App - press and hold a card, it'll zoom out -or- ▶ Tap anywhere in a blank area of the wallpaper
- ▶ Get information - Press the  Center Button , touch the card and flick (throw) it up. (p. 46)
- ▶ Move Apps -  Orange -  -  Gets info about the Card (application) you are using.
- ▶ Delete an App - Press and hold the App until a large circle appears then slide it on the page or to another page
- While pressing and holding the  Orange Key, tap the app icon to permanently remove it.
- or- tap the Launcher menu at the top left, select List Apps, tap the app and click delete.
- ▶ Maximize - Maximize a shrunken card by swiping down below the card towards the gesture area.
- ▶ Minimize - Hold down on a card when it is minimized and it will get smaller. Now you can rearrange them.

Camera

- ▶ Tap  Launcher then  Camera to take a picture. (p. 106)
- ▶ <Space> - To take a picture, press the spacebar.
- ▶ Flash - Flash is automatic but can be turned on off.
- ▶ Lens - Don't cover the  1 Flash or  2 Lens. Keep both clean.
- ▶ Landscape - To take a picture in landscape mode, turn the camera sideways and press the spacebar.
- ▶ Screenshot - Press at the same time  -  - . Screenshots are stored under "Screenshots".



Music



- ▶ Tap  Launcher then  Music to play music. (p. 119)
- ▶ Tap  Play to listen to music on the Pre's speaker.
- ▶ Press and hold  to Fast Forward through a song.
- ▶ Tap  Fast Forward to skip to the next song.
- ▶ To listen to music using the headset, plug in the headset. The  symbol appears in the top right.
- ▶ To listen to music from your Pre on your stereo, plug in a 3.5 mm phono cable to the top jack on the Pre.
- ▶ When playing a song, tap the Music menu in the top left for options for searching content.
 - ▶ While playing music, press the  Center Button to also do something else like  Email or  surf the internet!
- ▶ If you are listening to music and a call arrives, playback automatically pauses and resumes when you hang up.
- ▶ To add music use iTunes or Windows Media Player and Sync to transfer music.
- ▶ To delete music delete the song in iTunes or Windows Media Player and Sync.
- ▶ Download the [Palm Music Assistant](#) to copy music from your phone directly to your desktop music player.
- ▶ Alarms - To answer a call when using a headset, just tap the headset button.

Turn MP3's into Ringtones

The Pre can use an MP3 as a ringtone but you may want to use a different part than the intro and the intro may be too soft to make a good ringtone. Here is how to cut and edit just the part of a song that you want.




- ▶ [How to Make Pre Ringtones from Your Own Music For Free](#)



Internet

- ▶ To find a website, just start typing a website name such as "precentral.net" from the main screen.
 - or- Press the  Launcher key in the bottom right corner of the screen, then  Internet.



Wireless Services Shortcuts

In the top right corner press the  signal bar to go to the Wireless Services Shortcuts.


- ▶ Phone Off - now called "Turn On Airplane Mode". The  symbol now appears in the top right corner
 - You can turn the phone on or off any time not just on an airplane as the manual states.
 - ▶ Phone On - now called "Turn Off Airplane Mode".
- "Airplane Mode" also turns off WiFi and Bluetooth but they can be turned on or off individually:
- ▶ WiFi - Tap the  signal bar then WiFi to turn on/off, set preferences or find a network.  appears when on.

- ▶ Bluetooth - Tap the  signal bar then Bluetooth to turn on/off or change preferences.  appears when on.

Calculator

- ▶ Tap  Launcher then  Calculator. (p. 164)
- ▶ Press spacebar - Turns on/off more advanced numerical operations.
- ▶ Numerical operators (+, -, *, /) as well as numbers can be entered from the keyboard w/o pushing the orange button.

Speed Dial

- ▶ You can set up to 26 Speed Dials to the letters on your keypad.
- ▶ To assign a Speed Dial, open the  Contact, click the Contacts menu at the top left, tap Set Speed Dial.
- ▶ In the Launcher, Card view, or Phone, press and hold the speed-dial key you assigned to the number.
- ▶ Speed dial 1 (the E key) is the Easy way to get Voicemail.






Special Phone Numbers

Some numbers will open a hidden card. When you are done, just "throw up" the card to close it. Be careful using these.

- *2 - Customer Service (or 888-211-4727, Businesses: 1-800-927-2199)
- *3 - Make a payment
- *4 - Check minute usage and account balance
- ##GPS# - (##477#) & Tap Get Fix How high am I? Get your GPS latitude, longitude, speed, and altitude
- ##DATA# - (##3282#) What apps are installed? Get the version of hardware, firmware, and list of applications
- ##TTY# - (##889#) Enables/disables TTY for the hearing impaired
- ##RUN# - (##786#) How much have I used my Pre? Get the total minutes, data transferred, etc.
Do not use these drop down menus unless you are very experienced - can brick the phone.
- ##DEBUG# - (##33284) Gives tower and signal strength (RX Power) - Zero is the best signal level.
- ##EVDO# - (##3836#) Do not use unless you are experienced.
- ##DATA# - (##3282#) Do not use unless you are experienced.
- ##VPON# - (##8766#) Voice Privacy ON.
- ##VPOFF# - (##87633#) Voice Privacy OFF.

Other codes are not listed because of the dangers.

Reset

- ▶ Tap the  Launcher key, then  Device Info, Phone Reset Options. (p. 182)
- ▶ Soft Reset - Press and hold the power button while sliding the Mute button back and forth 3 times (p. 182) -or- pressing  -  -  at the same time also does a soft reset.